

3rd Millennium Strategies Product Limited Warranty



What is covered

All parts defective in material and workmanship. Defects that have resulted from improper or unreasonable use or maintenance, accident, excess moisture, insects, improper packing, lightning, power surges, or unauthorized tampering, alteration or modification are not covered. Specifically regarding speakers, damage caused by overdriving the speakers is not covered. Symptoms of an overdriven speaker include burned out voice coils and damaged cones and/or suspensions.

Limitation on Liability

WHERE PERMITTED, THE PROVISIONS OF THIS LIMITED WARRANTY ARE IN LIEU OF ANY OTHER WRITTEN WARRANTY, WHETHER EXPRESS OR IMPLIED, WRITTEN OR ORAL, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Notwithstanding the above, where applicable, if you qualify as a "consumer" under the Magnuson-Moss Warranty Act, then you may be entitled to any implied warranties allowed by law for the period of the express Limited Warranty as set forth below. Some states do not allow limitations on how long an implied Limited Warranty lasts, so the above limitation may not apply to you.

For how long

The 3rd Millennium Limited Warranty lasts 1 year from the purchase date for electronic products, speaker components, and other products not listed here.

What we will do

We will, at our sole option, repair or replace any defective parts within a reasonable period of time and free of charge.

What we will not do

Pay shipping or transportation charges from you to us.

What you must do to obtain Limited Warranty service

The following procedures must be followed:

Send an e-mail to rma@3rdstrategy.com and include the following: your name, address, daytime telephone number, invoice date from your original receipt, and a brief description of the nature of the warranty problem. If eligible for warranty service, you will be given an RMA number and shipping instructions for returning the product to 3rd Millennium Strategies.

Only after you have received a valid RMA number, you should ship the product to the address provided to you. Please write your RMA number on the exterior of the package, include a copy of your original sales receipt, and be sure to insure the package for its value as 3rd Millennium Strategies cannot be responsible for items lost in shipping. Items forwarded to 3rd Millennium without a valid RMA number will be refused. Items forwarded that do not have a copy of the original proof of purchase or are beyond the limited warranty period will be returned to the shipper.

Exclusive Remedy

This Limited Warranty is fully transferable provided that the current owner furnishes the original proof of purchase from 3rd Millennium. THE MAXIMUM LIABILITY OF 3RD MILLENNIUM SHALL NOT EXCEED THE ACTUAL PURCHASE PRICE PAID BY YOU FOR THE PRODUCT. IN NO EVENT SHALL 3RD MILLENNIUM BE LIABLE FOR SPECIAL, INCIDENTAL, CONSEQUENTIAL OR INDIRECT DAMAGES. Some places do not allow limitations on the exclusion or limitation of relief, special, incidental, consequential or indirect damages, or the limitation of liability to specified amounts, so the above limitations or exclusions may not apply to you.

Other conditions

This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from country to country or state to state. This Limited Warranty is void if the label bearing the serial number has been removed or defaced or if the product is not purchased from 3rd Millennium or an authorized dealer.

3rd Millennium Strategies thanks you for your 3rd Millennium product purchase. We hope it will give you years of satisfaction.